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Bulletin for ALL TSA EMPLOYEES – 1/13/2021

## Behavior Detection Officer (BDO) Hiring Documents

The Transportation Security Administration (TSA) Behavior Detection Officer (BDO) position no longer exists as its own position. As such, BDO interview materials have been deactivated to reflect this change. Please note that the following Behavior Detection Officer (BDO) hiring documents have been removed from HCInsight:

1. BDA Program Guide v3 FINAL (2016)
2. BDO F Band Selecting Official Interview – Final (2014)
3. LBDO Selecting Official Interview (2015)
4. SBDO Selecting Official Interview (2014)
5. SPOT Interview Guide H v.3 (2014)

Please dispose of any electronic or hard copies of the above listed documents and refrain from using them as soon as possible.

For questions regarding TSA's interview process, please see the 1100.30-26 Interviews and/or Other Final Selection Processes MD and Handbook on [iShare](#), or contact [OAD@tsa.dhs.gov](mailto:OAD@tsa.dhs.gov) with questions.

### Questions?

Due to the current COVID-19 pandemic, live agents are not available to answer telephone calls received at the HCAccess Help Desk. Employees can contact the HCAccess Help Desk by e-mail at [HelpDesk@mailserver-hraccess.tsa.dhs.gov](mailto:HelpDesk@mailserver-hraccess.tsa.dhs.gov) or at this [link](#), by fax at 1-877-872-7993, or by phone at 1-877-872-7990 and leave a voicemail. Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).