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Bulletin for ALL TSA Employees – 11/18/2020

Upcoming Scheduled Server Maintenance

The National Finance Center (NFC) will perform scheduled server maintenance on **Saturday, November 21, 2020 from 9:00 a.m. to 5:00 p.m.** Eastern Time (ET).

During this timeframe the following application will be unavailable:

- Employee Personal Page (EPPS)

No action is required by the employee.

We truly appreciate your understanding, patience, and cooperation!

Questions?

Due to the current COVID-19 pandemic, live agents are not available to answer telephone calls received at the HCAccess Help Desk. Employees can contact the HCAccess Help Desk by e-mail at HelpDesk@mailserver-hraccess.tsa.dhs.gov or at this [link](#), by fax at 1-877-872-7993, or by phone at 1-877-872-7990 and leave a voicemail. Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).