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Bulletin for ALL TSA Employees – 11/09/2020

## Employee Personal Page System Maintenance

The National Finance Center (NFC) will perform scheduled system maintenance to the Employee Personal Page (EPP) on Monday, November 09, 2020 from 2:30 p.m. to 5:30 p.m. Eastern Time (ET). During this timeframe, EPP will be unavailable. No action is required by the employee.

We truly appreciate your understanding, patience, and cooperation!

### Questions?

Due to the current COVID-19 pandemic, live agents are not available to answer telephone calls received at the HCAccess Help Desk. Employees can contact the HCAccess Help Desk by e-mail at [HelpDesk@mailserver-hraccess.tsa.dhs.gov](mailto:HelpDesk@mailserver-hraccess.tsa.dhs.gov) or at this [link](#), by fax at 1-877-872-7993, or by phone at 1-877-872-7990 and leave a voicemail. Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).