

Bulletin for ALL TSA Employees – 09/22/2020

2020 Federal Benefits Open Season – Employee Educational Sessions

Human Capital (HC) is pleased to announce the annual upcoming Open Season and employee educational sessions designed to assist employees in making informed decisions. During the Open Season period, eligible employees may enroll, change plans or plan options, change the enrollment type or cancel their enrollment in the Federal Employees Health Benefits (FEHB) and Federal Employees Dental and Vision Plan (FEDVIP) programs. Employees will also have the opportunity to re-enroll or newly enroll in the Federal Flexible Spending Account (FSAFEDS) program. All employees should review their current benefit elections and make any needed changes for the upcoming year that best meets the needs of them and their family.

Note for HQs employees: The annual Open Season Fair, typically held at HQs, will not be held due to the COVID-19 restrictions. Instead, all Open Season communications with carrier and HC representatives will be virtual for 2020. HC in partnership with FedPoint (previously known as FLTCP) will provide virtual information and tools to enable employees to make informed decisions.

Open Season Enrollment begins Monday, November 9 and ends Monday, December 14, 2020

What's New for 2021...

There will be **10 new plan options** in FEDVIP (dental and vision coverage), which makes for a **total of 23 dental plans** and **10 vision plan** options.

The Office of Personnel Management (OPM) [website](#) will be updated with the 2021 rates and significant plan changes in late October. Stay tuned for more information!

Virtual Benefits Fair

The 2020 Virtual Benefits Fair, sponsored by OPM and FedPoint, is available to all TSA employees beginning in November. The Fair is designed to provide an opportunity for you to chat with health insurance carriers, review 2021 plan details, and get the information you need to help make the right decisions in one convenient online location.

Representatives from participating carriers will be available to take your questions during four live carrier chat days listed below:

Session 1: Friday, November 13th

Session 2: Friday, November 20th

Session 3: Wednesday, December 2nd

Session 4: Wednesday, December 9th

Note: The time-frame for all sessions is 10 a.m. – 5p.m. (ET)

Register [here](#) to attend the 2020 Virtual Benefits Fair.

Human Capital Open Season Webinars

HC Benefits Specialists will provide information on Open Season opportunities to enroll, the timeframe to make elections, discuss how those elections must be made, along with many other topics to ensure you have the tools necessary to make informed Open Season decisions. During these sessions, employees will be afforded the opportunity to ask questions. There are four WebEx sessions planned. WebEx audio and video will be disabled.

Dates, times, and participation information is provided below:

Date	Time (ET)	WebEx Link (links are different)	Dial-In (all the same)
Thursday, Nov. 12	10:00 a.m.	https://tsawebex.tsa.dhs.gov/orion/join/meeting.do?MTID=eac834d31782099d6f62608e19782789	Conference line: 312-470-7390 / 888-603-9640 Participant: 8346247
Wednesday, Nov. 18	2:00 p.m.	https://tsawebex.tsa.dhs.gov/orion/join/meeting.do?MTID=9af8ac8cadb661c5228511446b6df06c	Conference line: 312-470-7390 / 888-603-9640 Participant: 8346247
Tuesday, Nov. 24	11:30 a.m.	https://tsawebex.tsa.dhs.gov/orion/join/meeting.do?MTID=da2b29f6159db9923c6a0945b649ea87	Conference line: 312-470-7390 / 888-603-9640 Participant: 8346247
Thursday, Dec. 3	2:30 p.m.	https://tsawebex.tsa.dhs.gov/orion/join/meeting.do?MTID=f2fbf2150c1e0d82276fbf33a40dbe4d	Conference line: 312-470-7390 / 888-603-9640 Participant: 8346247

Questions

Due to the current COVID-19 pandemic, live agents are not available to answer telephone calls received at the HCAccess Help Desk. Employees can contact the HCAccess Help Desk by e-mail at HelpDesk@mailserver-hraccess.tsa.dhs.gov or at this [link](#), by fax at 1-877-872-7993, or by phone at 1-877-872-7990 and leave a voicemail. Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).