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Bulletin for ALL TSA Employees – 05/18/2020

### webTA System Unavailable

The webTA System will be unavailable starting today, Monday, 5/18/2020 from 9:00 AM – 11:30 AM (EST). We will send another notification when the webTA System is back up.

**Note:** No action is required by the employee.

We truly appreciate your understanding, patience, and cooperation. We apologize for any inconvenience.

#### Questions?

Due to the current COVID-19 pandemic, the HCAccess Help Desk hours of operation have temporarily changed. Live agents will be available from 8:00 a.m. to 8:00 p.m. Eastern Time (ET), Monday through Friday, excluding Federal holidays, and closed Saturday through Sunday until further notice. Employees can contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).