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Bulletin for ALL TSA Employees – 04/23/2020

WebTA Outage April 25th – 26th

The webTA system will be unavailable **this weekend, April 25 – 26, 2020**, to support the final migration cut over of the NFC Data Center from Denver to Kansas City.

Users are strongly encouraged to validate and certify their timecards as early as Friday, April 24th. Having most of the Time and Attendances (T&As) submitted on Friday may help mitigate any issues that may arise on Monday from the system being down over the weekend.

We apologize for any inconvenience. We truly appreciate your understanding, patience, and cooperation.

Questions?

Due to the current COVID-19 pandemic, the HCAccess Help Desk hours of operation have temporarily changed. Live agents will be available from 8:00 a.m. to 8:00 p.m. Eastern Time (ET), Monday through Friday, excluding Federal holidays, and closed Saturday through Sunday until further notice. Employees can contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).