



Bulletin to ALL TSA Employees – 04/15/2020

Resolved - WebTA Access

Human Capital (HC) has received notification that the National Finance Center (NFC) has resolved the issue of the webTA system locking up during the e-authentication process. The e-authentication process is now working properly.

Questions?

Due to the current COVID-19 pandemic, the HCAccess Help Desk hours of operation have temporarily changed. Live agents will be available from 8:00 a.m. to 8:00 p.m. Eastern Time (ET), Monday through Friday, excluding Federal holidays, and closed Saturday through Sunday until further notice. Employees can contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).