

## Bulletin to ALL TSA Employees – 03/30/2020

### WebTA Application Slowness

The webTA application is slow. The National Finance Center (NFC) is actively working to resolve this issue.

Human Capital (HC) will continue to provide updates as they become available.

**Note:** No action is required by the employee.

We truly appreciate your understanding, patience, and cooperation!

#### Questions?

Due to the current COVID-19 pandemic, the HCAccess Help Desk hours of operation have temporarily changed. Live agents will be available from 8:00 a.m. to 8:00 p.m. Eastern Time (ET), Monday through Friday, excluding Federal holidays, and closed Saturday through Sunday until further notice. Employees can contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Employees can visit the HCAccess website [here](#) for valuable Human Resources (HR) information on a wide variety of topics and visit Human Capital online at this [link](#).