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Fax: 1.877.TSA.7993 (1.877.872.7993)

Bulletin for All TSA Employees – 3/23/2020

Change in HCAccess Help Desk Hours of Operation

Due to the current COVID-19 pandemic, the HCAccess Help Desk hours of operation have temporarily changed. The new hours will be from 8:00 a.m. to 8:00 p.m. Eastern Time (ET), Monday through Friday and closed Saturday through Sunday until further notice. We apologize for any inconvenience this may cause. Employees have the option to email inquiries to the Help Desk at this [link](#) or visit the HCAccess website [here](#), where employees can find valuable Human Resources (HR) information on a wide variety of topics.

HCAccess appreciates your understanding and patience as we make these necessary adjustments.

Questions?

Please contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Visit Human Capital online at this [link](#), and check out HCAccess online at this [link](#).