



## Bulletin to ALL TSA Employees – 03/13/2020

### WebTA Production Environment

As part of the annual webTA archive process, the webTA Production environment is unavailable from 8 AM to 11AM EST on Friday, March 13, 2020.

No action is required by the employee. We will inform you when webTA becomes available again.

We truly appreciate your understanding, patience, and cooperation!

#### Questions?

Please contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Day Time (EDT) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. EDT Saturday and 12:00 p.m. to 4:00 p.m. EDT Sunday. Visit our website at this [link](#), and check out HCAccess online at this [link](#).