



Bulletin for ALL TSA Employees – 02/27/2020

## 2020 Combined Federal Campaign Processing Issue

The National Finance Center (NFC) has informed TSA about a processing issue with the 2020 Combined Federal Campaign (CFC) GiveBack enrollment. This issue prevented employee CFC contributions from being deducted for Pay Period (PP) 02. NFC is working with GiveBack and the Office of Personnel Management (OPM) to correct the error.

To correct the issue, GiveBack has provided NFC a file adjusting employee deductions. The adjustments began with PP 03 payroll processing.

Impacted employees with questions may contact GiveBack at (800) 797-0098.

### Questions?

Please contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Standard Time (EST) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. EST Saturday and 12:00 p.m. to 4:00 p.m. EST Sunday. Visit our website at this [link](#), and check out HCAccess online at this [link](#).