



Updated Bulletin for ALL TSA Employees – 2/13/2020

### Employee Personal Page Daily Load Issue

The Employee Personal Page (EPP) daily load/update process from Tuesday, February 11, 2020, has completed.

There is no action required by the employee.

#### Questions?

Please contact the HCAccess Help Desk by phone at 1–877–872–7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Standard Time (EST) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. EST Saturday and 12:00 p.m. to 4:00 p.m. EST Sunday. Visit our website at this [link](#), and check out HCAccess online at this [link](#).