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## Bulletin for ALL TSA Employees – 1/15/2020

### Pay Period 26 Cash Awards

This notification is to inform employees that a number of cash awards processed by the Human Capital Service Center (HCSC) in pay period (PP) 26, did not pay out as expected on Monday, January 13, 2020.

Human Capital (HC) has contacted the National Finance Center (NFC) and it has been confirmed that the awards should be paid out on Monday, January 27, 2020.

We apologize for the inconvenience and appreciate your patience!

#### Questions?

Please contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Standard Time (EST) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. EST Saturday and 12:00 p.m. to 4:00 p.m. EST Sunday. Visit our website at this [link](#), and check out HCAccess online at this [link](#).