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Bulletin for ALL TSA Employees – 06/10/2020

Employee Personal Page System Maintenance

The National Finance Center (NFC) will perform scheduled system maintenance to the Employee Personal Page (EPP) on Thursday, June 11, 2020 from 3:00 p.m. to 7:00 p.m. Eastern Time (ET). During this timeframe, EPP will be unavailable. No action is required by the employee.

We truly appreciate your understanding, patience, and cooperation!

Questions?

Due to the current COVID-19 pandemic, the HCAccess Help Desk is temporarily unable to receive inquiries via phone. Agents will be available from 8:00 a.m. to 8:00 p.m. Eastern Time (ET), Monday through Friday, excluding Federal holidays, and closed Saturday through Sunday until further notice. Employees can contact the HCAccess Help Desk by e-mail at HelpDesk@mailserver-hraccess.tsa.dhs.gov or at this [link](#), by fax at 1-877-872-7993, or by phone at 1-877-872-7990 and leave a voicemail. Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).