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## Bulletin for ALL TSA Employees – 05/20/2020

### EPP Outage on May 20, 2020

The National Finance Center (NFC) has redesigned the Employee Personal Page (EPP) to provide more user-friendly features and functionality. The functionality of the application has not changed, but users will see a new look before logging in to EPP. NFC plans to share information regarding additional enhancements with agencies in the future.

Due to this system update, the Epp application will be unavailable **today, Wednesday May 20, 2020, from 3:00 p.m. to 7:00 p.m. eastern time (ET)**. No action is required on the part of the customer.

#### Questions?

Due to the current COVID-19 pandemic, the HCAccess Help Desk hours of operation have temporarily changed. Live agents will be available from 8:00 a.m. to 8:00 p.m. Eastern Time (ET), Monday through Friday, excluding Federal holidays, and closed Saturday through Sunday until further notice. Employees can contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Employees can visit the HCAccess website for valuable Human Resources (HR) information on a wide variety of topics at this [link](#) and visit Human Capital online at this [link](#).