

## Bulletin for ALL TSA Employees – 1/15/2019

### Thrift Savings Plan Loan Payments

The Thrift Savings Plan (TSP) will not require documentation of your furlough at this time if your loan goes into a status of nonpayment. Normally, documentation is required from your agency or service which allows for the suspension of loan payments to prevent the loan from going into default.

**Note: If loan payments were up to date prior to the furlough, missing one or two payments will not cause the loan to be in default. As long as retroactive pay is approved, all missed loan payments will be submitted and posted to your loan.**

To verify the status of your loan, go to the TSP website, or click [here](#). Then log into “My Account”, select *TSP Loans*, and then select “Are my payments up to date?” Or call the ThriftLine at 1-877-968-3778 and speak to a Participate Service Representative.

The fourth quarter participant statements are available online which covers the period from October 1 through December 31, 2018. To receive email updates when new participate statements are available, go to the Homepage on the TSP website and select *Email Updates* under *Quick Links*, or click [here](#).

More information will be provided as the furlough continues or as events change.

#### Questions?

Please contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Standard Time (EST) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. EST Saturday and 12:00 p.m. to 4:00 p.m. EST Sunday. Visit our website at this [link](#), and check out HCAccess online at this [link](#).