

Bulletin to ALL TSA EMPLOYEES – 12/26/2019

Notification of webTA Intermittent Network Connectivity

Human Capital (HC) has been notified that the National Finance Center (NFC) is experiencing intermittent network connectivity. As a result of this issue, employees may not be able to access webTA.

NFC is actively working to resolve the issue and we will continue to monitor the situation and provide updates as they become available.

Questions?

Please contact the HCAccess Help Desk by phone at 1–877–872–7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Standard Time (EST) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. EST Saturday and 12:00 p.m. to 4:00 p.m. EST Sunday. Visit our website at this [link](#), and check out HCAccess online at this [link](#).