



Bulletin for All TSA Employees – 12/13/2019

Early HCAccess Help Desk Closure Today, December 13, 2019

Due to the transition of the Tier 1 Help Desk Services, **the HCAccess Help Desk will be closing early today, Friday, December 13, 2019, at 6:00 p.m. Eastern Time (ET).** During this time, service representatives will be unavailable to answer calls. Employees are encouraged to email inquiries to the Help Desk at this [link](#) or visit the HCAccess website [here](#), where employees can find valuable Human Resources (HR) information on a wide variety of topics. The Help Desk will reopen on Saturday, December 14, 2019, at 11 a.m. ET.

HCAccess appreciates your understanding and patience as we prepare our systems and services to continue to serve you.

Questions?

Please contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). If you are an Executive, please contact the Executive Help Desk by phone at 1-877-872-7991 or by email at this [link](#). Visit Human Capital online at this [link](#), and check out HCAccess online at this [link](#).