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Phone: 1.877.TSA.7990 (1.877.872.7990)

Fax: 1.877.TSA.7993 (1.877.872.7993)

Bulletin for All TSA Employees – 9/27/2019

HCAccess Help Desk Closure on Saturday, September 28, 2019

The HCAccess Help Desk will be closed on Saturday, September 28, 2019 due to a Siebel upgrade. Customer Service Representatives will be unavailable to answer calls during normal hours of operation. Employees are encouraged to email inquiries to the Help Desk at this [link](#) or visit the HCAccess website [here](#), where employees can find valuable Human Resources (HR) information on a wide variety of topics. The HCAccess Help Desk will resume normal operating hours on Sunday, September 29, 2019.

HCAccess appreciates your understanding and patience as we prepare our systems to better serve you.

Questions?

Please contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). If you are an Executive, please contact the Executive Help Desk by phone at 1-877-872-7991 or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Time (ET) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. ET Saturday and 12:00 p.m. to 4:00 p.m. ET Sunday. Visit Human Capital online at this [link](#), and check out HCAccess online at this [link](#).