

Bulletin for All TSA Employees – 7/19/2019

Update: Negative Leave Accruals

Human Capital (HC) is aware that webTA is experiencing issues that are impacting leave accruals. The negative annual leave and sick leave balances that are displayed on Time and Attendance (T&A) Summary Reports are incorrect. **Note:** Some employees are having negative annual leave and sick leave adjustment made to their Pay Period (PP) 14 opening leave balances. The employees Statement of Earnings and Leave (SEL) that are available in the Employee Personal Page (EPP) application, is also displaying incorrect annual and sick leave balances.

These known issues have been forwarded to the National Finance Center (NFC) to troubleshoot and provide resolution. Updates will be provided as they become available.

Note: No action is required from employees at this time.

We appreciate your patience.

Questions?

Please contact the HCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Daylight Time (EDT) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. EDT Saturday and 12:00 p.m. to 4:00 p.m. EDT Sunday. Visit our website at this [link](#), and check out HCAccess online at this [link](#).