



Bulletin for ALL TSA Employees – 6/24/2019

Notification of WebTA Outage

At 11:00 a.m., Human Capital (HC) was notified of the WebTA Outage. The issue is known and is being evaluated/resolved by the National Finance Center (NFC) at this time. TSA and DHS will continue to monitor the outage and will provide updates as they become available. We appreciate your patience.

Questions?

Please contact the HCAccess Help Desk by phone at 1–877–872–7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Daylight Time (EDT) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. EDT Saturday and 12:00 p.m. to 4:00 p.m. EDT Sunday. Visit our website at this [link](#), and check out HCAccess online at this [link](#).