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Bulletin for All TSA Employees - 7/11/2018

PIV Card Login Issue

This morning OHCAccess experienced technical difficulties preventing access to OHCAccess applications using Transportation Security Administration (TSA) Personal Identify Verification (PIV) cards. The issue seems to be related to a Department of Homeland Security (DHS) One Net issue. TSA and HRAccess have implemented a temporary fix to allow us to resume to normal operations. We will continue to work with DHS One Net towards a permanent resolution.

Questions?

Please contact the OHCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). If you are an Executive, please contact the Executive Help Desk by phone at 1-877-872-7991 or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Time (ET) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. ET Saturday and 12:00 p.m. to 4:00 p.m. ET Sunday. Visit the Office of Human Capital online at this [link](#), and check out OHCAccess online at this [link](#).