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Bulletin for All TSA Employees – 6/5/2018

PIV Card Login Issue Resolved

On Monday, June 4, 2018, OHCAccess system users were unable to log in to HCInsight and other OHCAccess applications using their Personal Identify Verification (PIV) card. OHCAccess has resolved this issue and users may now log in using their PIV card. We apologize for any inconvenience this may have caused.

Questions?

Please contact the OHCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). If you are an Executive, please contact the Executive Help Desk by phone at 1-877-872-7991 or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Time (ET) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. ET Saturday and 12:00 p.m. to 4:00 p.m. ET Sunday. Visit the Office of Human Capital online at this [link](#), and check out OHCAccess online at this [link](#).