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Bulletin for All TSA Employees – 4/25/2018

**OHCAccess Unable to Load Documents
in the electronic Official Personnel Folder (eOPF)**

On March 7, 2018, the Office of Personnel Management (OPM) granted approval for OHCAccess to upload Transportation Security Administration (TSA) employee personnel documents to their electronic Official Personnel Folders (eOPFs). On April 9, 2018, OPM identified a potential certification issue and stopped uploading forms. We are currently working with OPM to resolve the certification issue and will send out another bulletin as soon as it is resolved. We appreciate your patience while working through the issue.

Questions?

Please contact the OHCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). If you are an Executive, please contact the Executive Help Desk by phone at 1-877-872-7991 or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Time (ET) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. ET Saturday and 12:00 p.m. to 4:00 p.m. ET Sunday. Visit the Office of Human Capital (OHC) online at this [link](#), and check out OHCAccess online at this [link](#).