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Bulletin for all TSA Employees – 4/3/2018

Employee Personal Page (EPP) Personal Benefit Statements Display

The National Finance Center discovered an issue with the 2018 Personal Benefit Statements displaying incorrect or missing information on the Employee Personal Page (EPP) for Law Enforcement Officer (LEO) employees.

Both the Optional Retirement Estimated Monthly Annuity Special Coverage and Regular Coverage fields were displaying the same amounts, due to incorrect mapping of the Special Annuity fields under the Benefits section for employees in LEO covered positions. Modifications were made to correct the mapping; these modifications were tested in the Customer User Acceptance Testing (CUAT) environment and were implemented into production. It is anticipated that corrected statements will be forthcoming.

We apologize for any inconveniences this may have caused.

Questions?

Please contact the OHCAccess Help Desk by phone at 1-877-872-7990, by fax at 1-877-872-7993, or by email at this [link](#). Live agents are available 7:00 a.m. to 10:00 p.m. Eastern Time (ET) Monday through Friday, excluding Federal holidays, with additional hours for recruitment calls only from 11:00 a.m. to 3:00 p.m. ET Saturday and 12:00 p.m. to 4:00 p.m. ET Sunday. Visit the Office of Human Capital online at this [link](#), and check out OHCAccess online at this [link](#).